

"Helping People, Changing Lives."

Annual Report 2018



Board of Directors

Our dedicated board comprise individuals from the public sector, private sector, and consumer sector. This tri-partite representation ensures the agency receives multiple perspectives regarding the causes and conditions of poverty.

Bay County

William Reder, **Chair** Vaughn Begick Carol Goulet

Clare County

Norm Gage Sandy Bristol Nancy Jones, **Secretary**

Gladwin County

Kathy Wilton Sandra Aultman Ruth Johnson

Mecosta County

Lori Johnson Jerrilynn Strong, **Treasurer**

Midland County

Sharron Such, **Vice-Chair** Steve Glaser Susan Weimer

Osceola County

Alan Tiedt Cynthia Wertz

Head Start Policy Council Representative

Amanda Merrill

Financial Consultant

Tammy Miller

Former Members

Melissa Clever William Hargreaves Jan Stewart

Executive Message



Another year behind us with a new year upon its heels... this transition provides a unique time to reflect on what we have learned along the way...

Continuing to embrace life's lessons provides each one of us, young or old, rich or poor, male or female, representing any culture, a chance to consider the path we want to take based on the path we may have left behind. We may encounter obstacles along the way causing us to think critically on whether we want to turn left or right; however, if you can identify the appropriate supports to lean on, or walk upon strong stepping stones that keep us balanced, we may find the way to our desired goals.

Let's think about it. Whether we're stuck in an avalanche of snow blinding our ability to see clearly; or we find ourselves neck deep in quicksand, something outside of our control may be holding us back. This may be a time to lean on a friend, family member or call your local

Reaching out for help is truly a sign of strength and we value the opportunity to help others as they help themselves.

Community Action Agency. Reaching out for help is truly a sign of strength and we value the opportunity to help others as they help themselves.

And for those that find themselves in these difficult situations, our Community Action continues to step in and provide stepping stones to direct individuals and families on a new or enhanced pathway. Programs, services, staff and volunteers all provide a solid foothold helping our customers find their way.

We are fully committed to providing quality programs aimed at empowering our participants. It is a privilege to be welcomed into their lives, families, and homes. We promise to seek out new resources to support our communities and will strive to be outstanding stewards of these funds to ensure continuity for those seeking our help.

Whether you are a volunteer, participant, community partner, stakeholder, board member or employee, we salute each and every one of you for your contribution to this process. May the new year bring us hope and balance as we contemplate the best way forward...

Fondly,

Jill Sutton Executive Director



Outreach Services

Outreach Services made great strides this year, increasing both departmental capacity and knowledge. For starters, staff began training in Motivational Interviewing this year. This vital tool will help staff continue to provide the best guidance and assistance to community members in need.



Also, the Clare County Food Pantry has transitioned to a customer choice pantry to empower our customers to male nutritious choices for themselves and their families. Now, community members in need can choose the type of protein, vegetable, and starch that they take home, in order to best fit their particular nutritional needs and tastes.

Basic Needs Program Stats

Utility Assistance

Number of households provided emergency heat assistance	
Number of utility payments	
Amount expended for utility assistance	

Rehousing Assistance

Amount expended for rehousing assistance	\$554,595
Number of individuals participating in rental counseling	
Households that obtained safe and affordable housing	

Food & Nutrition Assistance

"Having needs is not evidence of weakness – it is human." — Danielle Bernock

Early Childhood Services

For Early Childhood Services, the past year has been filled with many challenges that were turned into opportunities and, while doing so, continued its history of excellence in guiding families on the path of healthy growth and development. This past year has proven that the department is, in fact, extremely effective. Even as services to children and families become increasingly more complex, federal reviews and state audits all confirm the high quality of the programs run under the Early Childhood Services Department.

Number of Children Served

Head Start	253
Early Head Start	245

Families Served

Head Start	.253
Early Head Start	.266

Pregnant Women Served

Early	/ Head	Start	21	
	,			

Average Monthly Enrollment

Head Start	.234
Early Head Start	.135

Up-to-date on a schedule of primary and preventative health care:

Head Start	95%
Early Head Start	80%

Children completing dental exams and oral health screenings:

Head Start	88%
Early Head Start	70%

Children with up-to-date immunizations:

Head Start	92%
Early Head Start	75%

Enrolled children with a disability:

Head Start	17%
Early Head Start	19%

Family Involvement:

42% of Children and their parents attended Early Head Start Socializations.

22% of Families participated in Early Head Start Parent Meetings.

875 Children and their families participated in collaborative events.

32 "Men in the Lives of Kids" events where held.

Head Start Expenditures + Stats

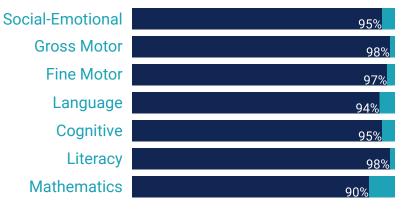
Early He	ead Start (8-1-1	7 to 7-31-18)	Head	Start (2-1-17 to 1	1-31-18)
-	Budgeted/Allocation	Actual Expenses		Budgeted/Allocation	Actual Expenses
Personnel	\$889,092	\$881,938.66	Personnel	\$911,507	\$969,301.29
Fringe	\$262,000	\$256,303.21	Fringe	\$266,000	\$225,847.60
Travel	\$26,500	\$51,597.35	Travel	\$9,517	\$23,987.88
Equipment	\$45,000	\$79,498.30	Equipment	\$0	\$14,101.16
Supplies	\$76,511	\$86,961.38	Supplies	\$56,000	\$47,311.61
Contractual	\$117,400	\$37,053.31	Contractual	\$75,000	\$82,786.63
Other	\$259,349	\$271,278.78	Other	\$191,750	\$163,894.14
Total Expenses	\$1,675,852	\$1,664,630.99	Total Expenses	\$1,509,774	\$1,527,230.31

School Readiness Goals

Percentage of Early Head Start children meeting or exceeding school readiness goals fall check point



Percentage of Head Start children that are meeting/ exceeding expectations for school readiness target goals and achieved goals



Housing & Home Empowerment

New leadership has infused the Housing Services department and its home energy efficiency program with momentum and fresh ideas. The department's new director has assembled a crew with decades of experience to better serve our community and their homes.



At the same time, Home Empowerment Programs continues to guide families and individuals in our community to positive outcomes. Our dedicated staff continues to innovate new proficiencies and develop professionally to provide the best possible service to community members on their journey. Home Empowerment Programs also began a pilot program to prevent student loan crises in the community.

Program Statistics

Housing

Households with improved health and safety from home improvements	17
Number of homes Weatherized	34
Number of people from vulnerable populations whose homes were weatherized	70

Home Empowerment

Individuals who increased their savings	41
Individuals who improved their financial well-being	
Individuals who used savings to purchase a home	
Individuals who received financial literacy coaching	

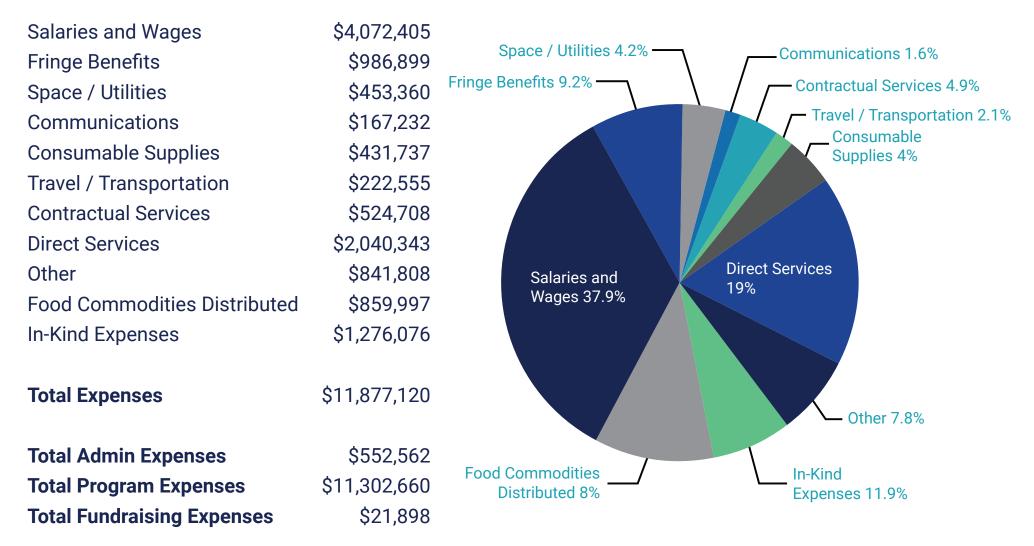
"A house is not a home unless it contains food and fire for the mind as well as the body." — Benjamin Franklin



FY 2018 Fiscal Information

Grant Revenue	\$9,125,975	Land & Buildings: \$3,204,208	
Performance Income	\$21,623	Corp Acceto: \$50,000	
Rental Income	\$68,416	Corp Assets: \$50,000	
Donations / Other Income	\$566,184	ClareCastle & Garfield Manor: \$1,798,602	
Investment Income	\$33,491	(senior housing projects)	
Food Commodities Received	\$859,997	FY Chg. Net Assets: \$181,916	
Gain on Sale of Assets	\$4,000	End of Year Assets \$5,616,539	
Realized/Unrealized gain on investments	\$85,019		
In-Kind contributions	\$1,276,076		
Total Revenue	\$12,040,781		
		In-Kind Contributions 10.6%	
Realized/Unrealized gain on investmer	nts 0.7%		
Food Commodities Received 7.1%			
Investment Income 0.3%			
Donations/Other Income 4.7%			
Rental Income 0.			
Performance Income 0.2	2% —		
	Gra	nt Revenue 75.8%	
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FY 2018 Expenditures



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Food Warehouse 2300 Ludington Drive Clare, MI 48617 989-386-3805

Bay County 111 Washington Ave Bay City, MI 48708 989-894-9060

Clare County 1574 E. Washington Rd Farwell, MI 48622 989-386-3805

Gladwin County 1302 Chatterton, Unit 1 Gladwin, MI 48624 989-426-2801

Mecosta County 14330 Northland Dr Big Rapids, MI 49307 231-660-0260

Midland County 1409 Washington St Midland, MI 48640 989-832-7377

Osceola County 240 E Church Ave Reed City, MI 49677 231-791-7078



Clare CAPS 1574 E. Washington Rd Farwell, MI 48622 989-386-3805

Clare EHS 2050 W Cadillac Dr Farwell, MI 48622 989-424-5320

Clare HS Preschool 306 Schoolcrest Clare, MI 48617 989-386-1279

Coleman EHS 4839 Coleman Schools Dr. Coleman, MI 48618 989-465-1891

Farwell CAPS 2050 W Cadillac Dr Farwell, MI 48622 989-424-5320

MMCAA Farwell Preschool 268 Ohio St Farwell, MI 48622 989-588-9916 MMCAA Gladwin Elementary 600 W First St Gladwin, MI 48642 989-426-3278

Gladwin CAPS/EHS 1302 Chatterton, Unit 1 Gladwin, MI 48624 989-426-2801

Harrison CAPS 579 N Clare Ave Harrison, MI 48625 989-539-3342

MMCAA Harrison Hillside 201 N. 4th St. Harrison, MI 48625 989-539-6902

Mecosta EHS & Osceola EHS 410 N 3rd Ave Big Rapids, MI 49307 231-592-0490

Midland EHS/WIC Longview ECC 337 Lemke St Midland, MI 48642 989-837-6659 - EHS 989-832-7310 - WIC



Homeless / Veteran / Rent Program 1-877-213-5955



RYSE (Runaway & Homeless Youth - Bay/ Arenac County) 1-844-682-2135

Weatherization 1-877-212-7561

WIC 1-877-210-3169

Administrative Office - 1574 E. Washington Rd PO Box 768, Farwell, MI 48622 989-386-3805